

FEMA CERTIFICATE HELP JOB AID

Last Updated: 05/20/2026

FEMA has made updates to how to access certificates and transcripts through the National Disaster & Emergency Management University (NDEMU) Portal (student portal).

Note, the only transcripts and certificates on the NDEMU Self-Service Portal are for Independent Study (IS) courses hosted online. In-person courses are certificated through the State or hosting agency and will not be available on this portal.

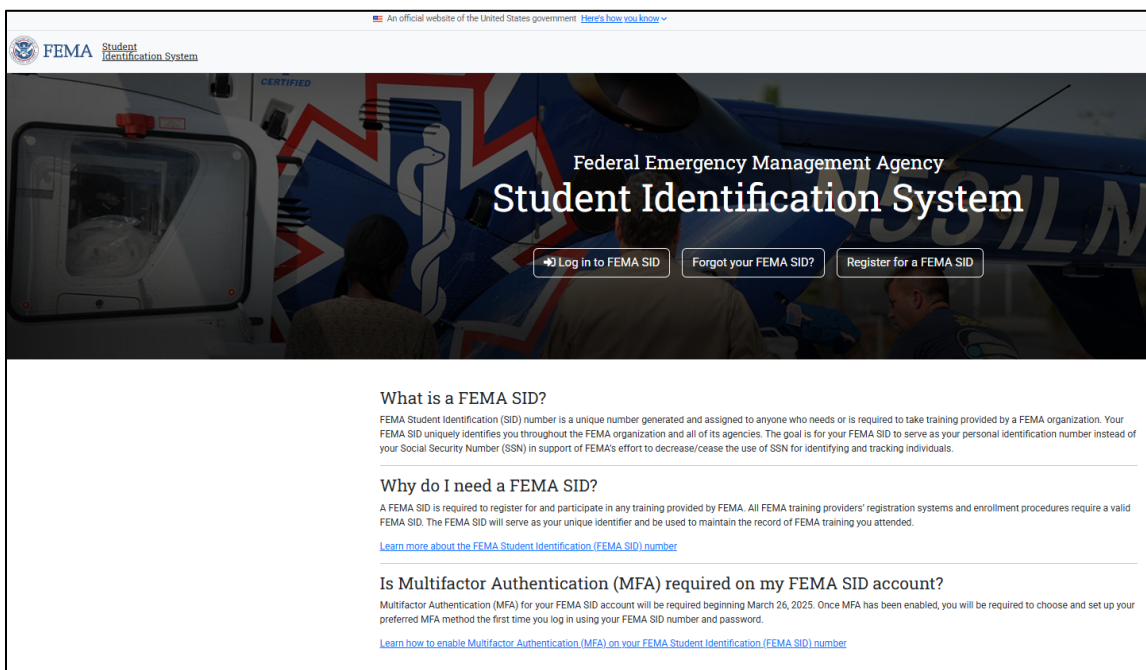
Additional support for IS Courses can be reached at 301-447-1200 or Independent.Study@fema.dhs.gov.

Link to NDEMU Portal: <https://training.fema.gov/student/sssp.aspx>

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A. FEMA SID CREATION

- Before accessing your student portal (or taking IS courses and exams), you must have a FEMA SID.
- All Resources for SID: <https://cdp.dhs.gov/femasid>.
 - To create an SID: <https://cdp.dhs.gov/femasid/register>
 - To retrieve a forgotten SID: <https://cdp.dhs.gov/femasid/account/find>
 - To update your SID profile, login and click "Update Profile" at the top of the screen.
- For additional support, reach out to the FEMA IS Help Desk:
 - Call 866-291-0696 (7:30 a.m - 4:30 p.m. CST).
 - Email femasidhelp@cdpemail.dhs.gov
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B. CREATE NDEMU PORTAL ACCOUNT

1. Go to: <https://training.fema.gov/student/sssp.aspx>
2. NDEMU moved to the Login.gov system
3. Click "Sign in, or create a Login.gov account now" button.
 - a. If you are creating a new account, make sure to use the same email associated with your FEMA SID.

An official website of the United States government [Here's how you know](#)

FEMA **NATIONAL DISASTER & EMERGENCY MANAGEMENT UNIVERSITY** About NDEMU | Contact Us

NDEMU Home Login.gov sign in

We're moving to Login.gov

NDEMU will soon require a login.gov account to ensure a safe and secure sign in process.

To access your student account, your login.gov personal information, and **one verified login.gov email address** must match [your FEMA SID profile](#).

Sign in to your current login.gov account, or create one now.

Sign in, or create a Login.gov account now

LOGIN.GOV

Not ready right now?

You may sign in the old way for now. Everyone will be **required to create a login.gov account soon!**

Request legacy sign in

Is your FEMA SID account ready for Login.gov?

To ensure that your SID is compatible, your name and one of your Login.gov account email addresses must match the info in your FEMA SID profile.

Associate Email: Make sure your FEMA SID email address matches one of your associated login.gov email addresses.

Matching User Info: Make sure your login.gov name and personal information matches your [FEMA SID profile](#).

No Student Account? If you do not have one already, you must [sign up for a FEMA SID account](#) to access student resources.

Still unsure if your FEMA SID is compatible?

Sign in, or create a new login.gov account now. We'll let you know if we are unable to locate your FEMA SID account, and provide compatibility help.

4. Click the select toggle and enter the required information.

An official website of the United States government [Here's how you know](#)

LOGIN.GOV **NATIONAL DISASTER & EMERGENCY MANAGEMENT UNIVERSITY**

FEMA National Disaster & Emergency Management University is using Login.gov to allow you to sign in to your account safely and securely.

Sign in **Create an account**

Sign in for existing users

Email address

Password

☐ Show password

Submit

[Sign in with your government employee ID](#)

[Back to FEMA National Disaster & Emergency Management University](#)
[Forgot your password?](#)
[Security Practices and Privacy Act Statement](#)
[Privacy Act Statement](#)

Sign in **Create an account**

Create an account for new users

Enter your email address

Select your email language preference
You will receive emails from Login.gov in the language you choose.

☒ English (default)
☐ Español
☐ Français
☐ 中文 (简体)

☐ I read and accept the Login.gov [Rules of Use](#)

Submit

5. Finish Multi-factor Authentication. Click “Choose another authentication method” to receive a text/call.

Enter your authentication app code

One-time code
Example: 123456

☒ Remember this browser

Select this to skip authentication on supported sites. DO NOT select "Remember this browser" if you are on a public or shared device.

Submit

Enter the code from your authenticator app. If you have several accounts set up in your app, enter the code

IF NO AUTHENTICATOR APP SET UP, CLICK HERE FOR TEXT/CALL

Having trouble? Here's what you can do:

[Choose another authentication method](#)

[Issues with authentication applications?](#)

Select your authentication method

You set these up when you created your account.

☐ **Text message**
Get one-time code via text message to (***) ***-4847.

☐ **Automated phone call**
Get one-time code via phone call to (***) ***-4847 (North America phone numbers only).

☐ **Authentication app**
Use your authentication application to get a security code.

Continue

If you can't use any of the authentication methods above, you can [delete your account](#) and make a new one. You will not lose

C. ACCESS CERTIFICATES & TRANSCRIPTS

1. Once logged in, you should come to this screen automatically.

FEMA | **NATIONAL DISASTER & EMERGENCY MANAGEMENT UNIVERSITY**

Search | Home | About | Contact Us

Independent Study | **Student Self Service Portal**

NDEMU Student Portal

Legal Notice +

FIRST LAST NAME
FEMA SID XXXXX

Select an Option:

IS Course Certificates | **Student IS Transcript** | **Official IS Transcript**

Log Out

TO ACCESS PDF COPIES OF CERTIFICATES REQUIRED FOR PRE-REQUISITE

2. If not, see below steps to navigate through portal.

a. Click on “NDEMU Home” Tab.

An official website of the United States government [Here's how you know](#)

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About NDEMU | Contact Us

NDEMU Home My Profile

My FEMA SID Information

You are signed in, and ready to access student resources. Please follow these steps to access our applications.

- 1 Vist any of our applications**
 - You may now proceed to [Independent Study](#) exams and other applications using login.gov
 - We are adding login.gov to more of our applications each day
 - Any applications that are not yet enforcing login.gov will prompt you to sign in another way
- 2 Sign out when ready**

If you are finished, be sure to sign out of login.gov

 - Press the sign out button to exit login.gov

Current Status

- You are signed with FEMA SID: XXXXXXXXXX
- Last Name: **Last Name**
- If this is not your account number, please sign out now.

[Sign out](#)

b. Click on “More Resources” Tab.

c. Click on “Student transcripts and certificates” link.

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FEMA NATIONAL DISASTER & EMERGENCY MANAGEMENT UNIVERSITY

Get Started NDEMU Schools Curriculum & Programs **More Resources** About NDEMU

More Resources

Discovery for students, instructors, and the whole community

As you continue on your path of empowered preparedness and resiliency, we can help you foster growth through higher education, explore our partner training institutions, find training resources for current NDEMU students, learn how to become an NDEMU instructor, and more.

More Resources:

Community Resources

Follow a preparedness path to higher education. Discover our training partners, find resources available to the whole community

- [FEMA Higher Education](#)
- [Our training partners](#)
- [SLTT partners](#)
- [Whole community](#)
- [Monthly newsletter](#)
- [Training resources](#)

Student Information

Find resources to help you succeed with your training, including campus welcome package & map, FAQ and Lodging Information.

- [Campus information](#)
- [Course Catalog & Schedule](#)
- [Training Announcements](#)
- [Student transcripts & certificates](#)**
- [Contact and FAQ](#)

Instructor Information

Learn how to become an instructor at NDEMU, and discover information for course development and section 508 compliance in teaching.

- [Become an NDEMU instructor](#)
- [Section 508 compliance in teaching](#)
- [Course developer resources](#)

d. Click on “View IS completions & certificates” link.

Student transcripts & certificates

Independent Study Courses

The [NDEMU Student Portal](#) allows students to view their Independent Study (IS) course completions as well as print certificates and/or an unofficial student transcript. In addition, students can request an official transcript from the FEMA Independent Study Program (FEMA ISP) office. For more information review the [FEMA ISP Information page](#).

- [View IS completions & certificates](#)
- [Request your IS transcript](#)

Classroom Courses

NETC Admissions office will provide classroom transcript or course certificate to you, or to a college/university you request, at no cost via email.

Include the following information with your request:

TO NAVIGATE TO CERTIFICATES,
CLICK HERE

e. Student Self Service Portal should appear.

An official website of the United States government [Here's how you know](#)



Search | Home | About | Contact Us

Independent Study **Student Self Service Portal**

NDEMU Student Portal

Legal Notice +

FIRST LAST NAME
FEMA SID XXXXX

Select an Option:

IS Course Certificates

Student IS Transcript

Official IS Transcript

Log Out

TO ACCESS PDF COPIES OF
CERTIFICATES REQUIRED FOR
PRE-REQUISITE



National Disaster & Emergency
Management University
16825 S. Seton Ave., Emmitsburg, MD 21727
301.447.1000

3. Click on "IS Course Certificates" to download PDFs.
 - a. Click on link for course to download.

Independent Study

Student Self Service Portal

NDEMU Student Portal

IS Course Completion Certificates for FIRST LAST NAME FEMA SID XXXXX

Select the links below to open or download a PDF of your IS Course Completion Certificates.

PDS Certificate

CLICK ON LINK TO
DOWNLOAD PDF

[IS-00020.20: Diversity Awareness Course 2020](#)
[Date Completed: 10/4/2020](#)
[CEU: 0.10](#)

[IS-00100.b: Introduction to Incident Command System ICS-100](#)
[Date Completed: 9/24/2017](#)
[CEU: 0.30](#)

[IS-00100.c: Introduction to Incident Command System, ICS-100](#)
[Date Completed: 1/4/2022](#)
[CEU: 0.20](#)